



# Sunbrella® Knits Limited Warranty



## 5-year Limited Product Warranty

We stand behind our fabrics with the most comprehensive warranty in the industry as the only performance fabric brand to guarantee against pilling and abrasion in addition to loss of color and strength.

Sunbrella is the only performance brand to guarantee against:

- Abrasion
- Pilling
- Loss of color
- Loss of strength

The 5-year limited warranty protects against Sunbrella fabric becoming unserviceable due to loss of color or strength, abrasion, or pilling from normal usage and exposure conditions, including sunlight, mildew, and atmospheric chemicals.

This warranty covers Sunbrella fabric only. This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. Glen Raven's liability is expressly limited to this warranty. Glen Raven® reserves the right to inspect the fabric submitted for claim. Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.

## Warranty Guidelines

For warranties to go into effect, Sunbrella requires a sample of the product in question and must be given the right to inspect the product. Claims requesting reimbursement for labor costs must include a detailed summary of those costs.

Damage resulting from the following is not covered under warranty:

- Improper installation or cleaning;
- Excessive staining due to gear lubricant, ink, lipstick, motor oil, iodine, betadine, tomato-based sauces or sun lotion;
- Discoloration caused by exposure to steam
- Discoloration due to the presence of amines in adjoining foam or adhesives; or
- Normal wear and tear.

Warranties apply only to the top side of the product and do not apply to other items that may be present in an installation (e.g. foam, sewing thread, plywood, etc.).

The warranty period begins from the date an original equipment manufacturer installed the product, or the date the product was sold to an aftermarket manufacturer. Sunbrella may, in its discretion, recommend remedial methods, such as professional cleaning or repair to be done at the consumer's expense, in lieu of replacing the product.

To get warranty service, please contact the dealer or retailer from whom the product was purchased. The original purchaser will contact the manufacturer of the item purchased who will then contact Sunbrella.